

LORI O'CONNOR Regional Business Manager

400 Raritan Center Parkway Edison, NJ 08837 908-225-4774 Fax 908-417-9076

December 4, 1995

TO: M. A. Young

RE: Low Volume Sales Rep Test

Dear Mark:

Attached are the results of the Low Volume Test we ran over the Summer. As you will see, it further substantiates our position; low volume calls need to be contacted by RJR personnel.

Should you have any questions, please contact me.

Sincerely,

L. M. O'Connor

LMO/ams

Attachment

CC:

D. L. Wilmesher

D. P. Fitzgerald

F. E. Cook

G. P. Mitchell

S. J. Zitta

BIC

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